

KNOW YOUR CUSTOMER (KYC) POLICY

CuentaFX works to comply with all international standards and regulations to ensure a safe, secure and transparent trading environment. In order to verify your account and according to the Anti-money laundering and Counter-Terrorism Financing Act 2006, company is required to collect following documentation and verify your identity.

1. Proof of Identity

Copy (in color) any one of the following:

- Passport (valid and not expired);
- Driver's license (valid for at least 6 months);
- Other valid government issued ID.

2. Proof of Residence

Copy (in color) any one of the following:

- Utility bills (landline, electricity, gas bill, internet bill);
- Bank statement;
- Document issued by governmental agencies confirming the customer's place of residence;
- Document issued by your local police confirming your place of residence.

Proof of residence documents must show: Clients full name, expiration date (no more than six months from the issue date), Stamp and signature from the company that issue the document (Bank Statements), complete address of client in order to be acceptable.

Please send the documents to info@cuentafox.com

How do I know my documents are safe with you?

CuentaFX places the highest priority on document security and treats all documents received with the maximum respect and confidentiality to protect the identity of its clients. All files we obtain are fully protected using the highest possible level of encryption at every step of the review process. If you have any questions about our KYC requirements or questions related to our terms and conditions, please contact us and we will be happy to explain them to you at info@cuentafox.com.

We thank you for your cooperation in helping us make CuentaFX a safer place to trade!